



The Warehouse Church “EXPERIENCE ISRAEL” Tour
October 13-22, 2023
CONTRACT TERMS & CONDITIONS - PLEASE READ CAREFULLY

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REGISTRATION: The registration form and \$500 deposit is your application for a confirmed reservation. The reservation request must be postmarked on or before April 14, 2023 **[EXTENDED TO MAY 24, 2023]** to reserve space. Please send all payments to P.O. Box 8084, Chattanooga, TN 37411. A processing fee of \$75 per person is applied to all registrations received after registration deadline and are accepted only on a space-available basis. Registrations are not confirmed until a written confirmation is received by the tour member.

PACKAGE PRICE: Standard tour rate of **\$3795** is based on two persons sharing a twin-bedded room with private facilities. Single room requests are available for an additional \$995 and are subject to availability. The tour package is on a half-board basis which includes breakfast and dinner served at designated times each morning and evening in the hotel. Daily noon meals are available for purchase from local vendors as the group travels. Tour package price is based on a group of 25 tour members.

YOUR PACKAGE DOES NOT INCLUDE: Fees for passports and visas (if applicable), and travel insurance. Baggage charges of any kind such as airline luggage fees or fees incurred during transfers to/from airports. All lunches, beverages or after-dinner coffees or teas and all items of a strictly personal nature such as laundry, telephone calls, and Internet access are not included in the tour package. Charges incurred during free day activities or for personal services such as room service, meals enjoyed independently of the group, are also the responsibility of the tour member.

FINAL PAYMENT: Final payment must be postmarked on or before **July 10, 2023**. Payments should be made payable to: The Israel Tour Company (ITC). ITC accepts checks, money orders, Visa, MasterCard, and American Express. A convenience fee of 4% per person will be added to credit card payments. Your cancelled check is your receipt of payment. ITC cannot resubmit checks. Established accounts that receive stop payment order on checks sent to ITC or checks returned for insufficient funds will incur a non-refundable \$35 processing fee. In the unlikely event that a final payment statement is not received by the tour member, the tour member must nevertheless assume responsibility for making payments on time. Please note: ITC reserves the right to cancel individual tour reservations if the balance due is not paid in full and postmarked by the payment deadline. A fee of \$100 applies to any payments postmarked after the final deadline date. Final payment must be accompanied by an ITC invoice or by the following details: participant's passport name, group departure date, and group leader's name.

CANCELLATIONS AND REFUNDS: After CONFIRMED REGISTRATION -- \$100 Administrative fee per person. After REGISTRATION DEADLINE-- \$500 deposit non-refundable. After FINAL PAYMENT DEADLINE -- No refund available. **Any and all deposits and/or payments are non-transferable.** All cancellations must be made in writing. Date written cancellation is received in the ITC office constitutes date of cancellation. Email cancellations must be received before 5 PM eastern time.



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PRICING: All rates are quoted in US dollars and are based on fares in effect at the time the tour is announced. ITC obtains price guarantees whenever possible; however, published rates are subject to change without notice. Any increase in fees, taxes, or surcharges imposed by the government or ITC tour suppliers are outside the control of ITC and are the passenger’s responsibility to pay, even if the booking is paid in full at the time of the increase.

TRAVELER’S INSURANCE: **Travel insurance is strongly recommended.** Purchasing travel insurance coverage is a time-sensitive issue and is available from a wide variety of providers. Comprehensive insurance covers trip cancellation, baggage loss or damage, and medical emergencies. Further information regarding traveler’s insurance is sent to tour members with tour confirmation letter.

TRAVEL DOCUMENTS: A valid passport with an expiration date of six months or more from passenger return date to the US is required for international travel. No visa is required for holders of US passports for travel in Israel. A group visa for travel in Jordan will be secured for the group by ITC. If you are not a US citizen or are participating in an extension tour to another country, please contact ITC office for visa requirements. Tour member assumes complete and full responsibility for checking and verifying any and all travel-related documentation for accuracy.

AIRLINE TRANSPORTATION: Portage for one suitcase is included in the tour package price. Due to limited motor coach capacity, your single bag should have dimensions not exceeding 30”x21”x11” and weight not exceeding 50 lbs. We regret that we are unable to accept a second suitcase or any luggage exceeding these limits. Your air carrier may have stricter weight/dimension limitations. Due to the changing nature of baggage regulations and for complete information regarding carry-ons, please contact your air carrier. **PLEASE NOTE:** The Full Tour Package Price includes economy group booking for flights to and from Israel. Due to recent changes in the industry, group bookings may no longer be eligible for individual seat selections or upgrades to a higher cabin class. If you require specific seating or are interested in purchasing seating in a cabin class other than economy, please consider the Land Only option for your tour package. This option allows for individual advance ticketing by the tour member and a discount off of the Full Tour Package Price.

FITNESS TO TRAVEL: For the benefit of everyone on the tour, ITC reserves the right to accept or to reject any person as a member of this tour or remove any tour participant whose conduct in the opinion of ITC is deemed incompatible with the interests of the other participants. International travel is physically demanding and participants should evaluate their ability to meet the requirements of the itinerary from the standpoint of physical and emotional fitness as well as general mobility. Passengers requiring mobility assistance (i.e. wheelchair) must report their needs in writing at the time of registration and must be accompanied by someone who is fit and able to assist them/who will be totally responsible to provide all required assistance. By accepting the terms and conditions of this contract tour members certify that he/she is does not have any mental, physical or other condition of disability that would create a hazard for him/herself or other tour members.



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INDIVIDUAL CHANGES TO THE ITINERARY: If you are interested in making individual travel arrangements before or after the tour program, please contact ITC by email at office@israeltourcompany.com or by phone at 423.266.2323 at the time of registration or no later than 90 days prior to departure. A non-refundable service fee and additional air/land charges based on customized itineraries may apply. Passengers who choose to make their own independent airline arrangements will be wholly responsible for all transfers to and from the airport and any airline fees or penalties incurred as a result of tour cancellation and/or change in tour travel dates or airline schedules. A Land Only Tour Package is available and must be selected at the time of reservation. Tour members requesting to change their tour status from Land Only to Full Tour Package or from Full Tour Package to Land Only may incur an additional surcharge, if the request is made after the group invoicing date. Please contact the ITC office for current information.

RESPONSIBILITY: The Israel Tour Company and their affiliates, assignees, representatives, cooperative agents, collectively referred to as ITC, act only as agents for the passenger with respect to transportation, hotels, and automobile contractors. They exercise every care possible but cannot be held responsible for personal injury in connection with the service of any airplane, train, automobile, carriage or other conveyance used in carrying out this tour, nor are they responsible for airline carrier delay or cancellation, accident, sickness, death, injury, damage to or loss of personal property, strikes, armed conflict, additional expenses due to fuel and tax increases, weather, disruption of advertised schedules, refusal of visas or other events beyond their control. Further, the operation of the vehicles used in the tour is the full responsibility of the companies or individuals engaged in the conveying of passengers. Said companies or individuals are governed by the laws of the country of operation and recourse for any mishap must be filed locally. ITC is not required to cancel any tour for any reason including without limitation, United States Department of State, World Health Organization, or other Warnings or Advisories of any kind. Unforeseen conditions may necessitate tour changes, and ITC reserves the right to make such changes or cancel the tour as deemed advisable at any time, with or without notice. ITC shall not be liable for any loss of any kind as a result of any such changes. These changes include, but are not limited to, flight schedules, sightseeing events, special programs, and guest lectures. If any such changes are made due to weather, flight schedules, or other uncontrollable factors, each tour member will be responsible for their own hotel accommodations, transfers, and meal costs. ITC is not required to compensate tour members under these unforeseen circumstances. ITC reserves the right to substitute air carriers, vessels, hotels or attractions of a similar category for those listed in the itinerary. All cooperating airline companies are not held responsible for any act, omission, or event during the time the passengers are not on board; the limit of their liability is that of a common carrier and the passage contract in use by such carriers, when issued, shall constitute the sole contract between companies and the purchase of this tour and/or passenger. Baggage transport by air and land is at owner's risk.

ITC Heritage Tours, LLC is a registered seller of travel in the State of TN: 000901748.